

Benefits of **LOCAL SERVICING**



What **local servicing** means to you...

You can speak to a PERSON...

Rather than wasting your valuable time in a phone cue, Hiawatha will provide you personalized service the old-fashioned way... a live person will handle your questions and/or concerns.

We give you our NAME...

If you have a question on your mortgage, we will gladly give you our name so if additional questions arise, you can ask for the same representative. Better yet, if you are able, you can visit us in person.

We strive to make your loan EASY for you...

We want to make the management of your loan as easy as possible. We can set you up with auto payment or online banking. We can also manage your escrow account to ensure your property taxes and insurance are paid on a timely basis.

We know YOU, our customers...

Most of our customers are our friends and neighbors. We really do have your best interest in mind in all we do. So, if our cross checks make us question a payment or address change, we will call you to confirm the accuracy of the transaction.

We are in YOUR communities...

If you feel more comfortable with a face-to-face visit, we are more than happy to meet you in person. We always enjoy conversations with our customers.

WE LOOK FORWARD TO WORKING WITH YOU!



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NMLS 673297