



## Enhanced Online Security

Hiawatha National Bank is proud to offer the highest level of security for our Online Banking customers. An additional layer of security during our log in process helps to ensure that your information is secure, protecting you from fraud and identity theft.

[How does Enhanced Online Security work?](#)

The system verifies your identity in two ways. Every time you log in to Online Banking, the bank identifies you and it lets you identify the bank using a private image and phrase.

[How do I enroll?](#)

It is very easy to use and there is no software to install. As a new Online Banking customer, you will be guided through the enrollment process when you log in for the first time.

[How do I update my Enhanced Online Security information?](#)

At any time, you may update your Enhanced Online Security Information by following the steps below:

- Log in to Online Banking
- Choose Options
- Select Security Data
- Update one or more of the following: Authentication Image, Authentication Pass Phrase, or Challenge Questions/Answers.