



## Mobile Banking Enrollment

Mobile Banking is available to anyone currently enrolled in our Online Banking service. Message and Data rates may apply. To enroll: Simply download the App from your Apple or Goggle Play Store and log in.

To Enroll in Text Banking

1. Log into HNB's Online Banking App
2. Choose Options
3. Select Text Enrollment
4. Turn the Toggle Switch to On
5. Check box Agree to Terms

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### Mobile Banking Enrollment FAQs

How do I get started with Mobile Banking?

You can enroll for Mobile Banking on a mobile device once you have previously enrolled through HNB's online banking service. Navigate to your Apple or Goggle Play store and download our Hiawatha National Bank APP, be sure to select the Hiawatha National Bank APP displaying our Logo (shown above the H with the Tree in green)

#### Do I have to agree to the Terms and Conditions to use Mobile Banking?

Yes, you must read and accept our terms and conditions. If you have any questions about our terms and conditions visit with a Client Services Representative at any of our locations, call (888) 460-8723, or [email us](#). (Please do not include any confidential information when sending e-mail messages)

#### Can I register multiple users to the same phone?

For security reasons, only one user can register per phone. However, once you complete the download process, you can log into multiply accounts that you are registered user for.

#### My Mobile APP is not working. What should I do?

Check the mobile app version is up to date, you can also uninstall and reinstall your APP to ensure you have the latest version for your device

- If you are still having problems, call (888) 460-8723 or [email us](#) for assistance. (Please do not include any confidential information when sending e-mail messages)